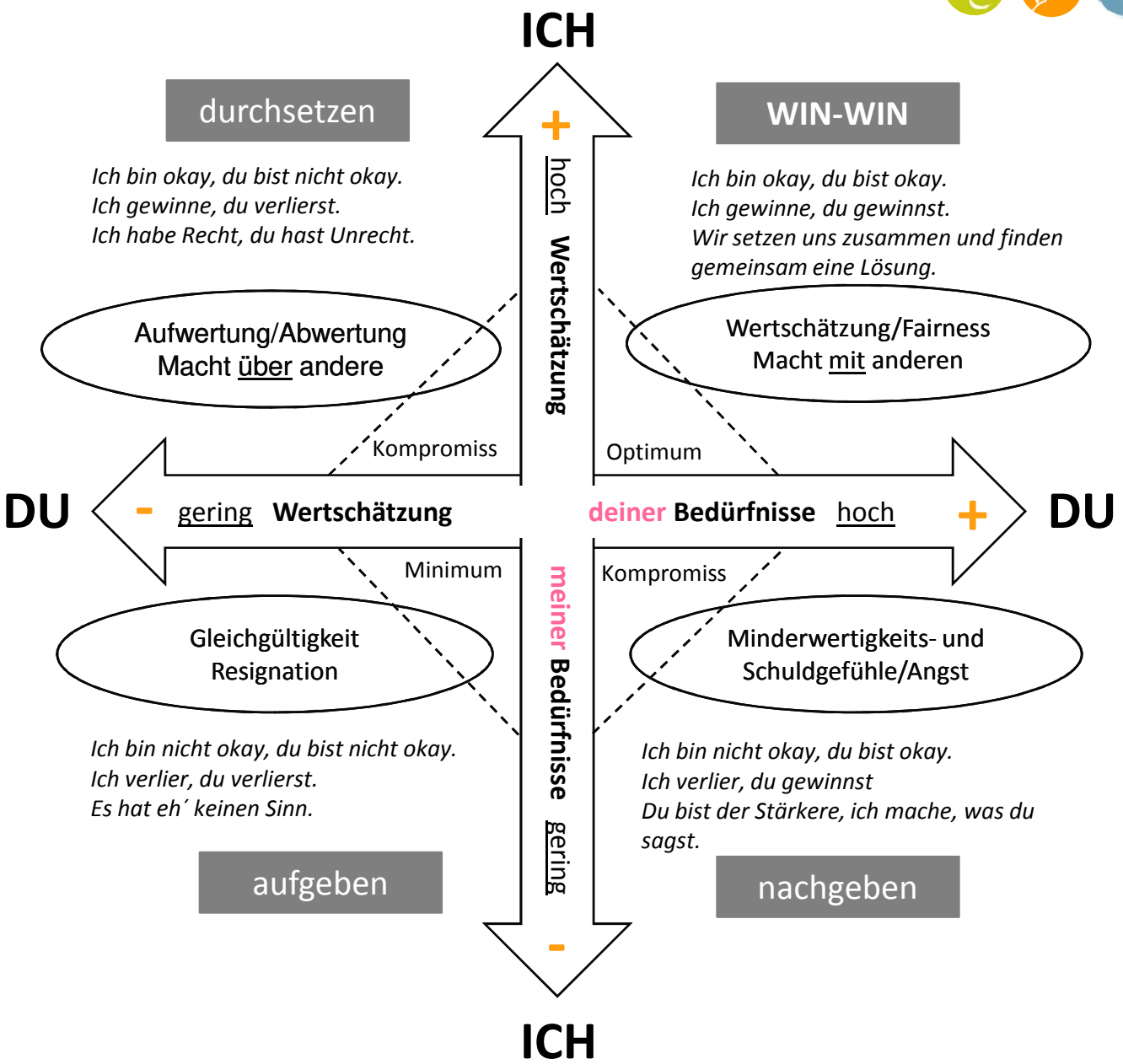

vgl. Oboth, Monika; Gabriele Seils (2006): Mediation in Gruppen und Teams, Junfermann. Paderborn

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